HOMEnhancements

# RGA FORM

TEL: (972)-416-6090
FAX: (972)-416-6299

**Requested By:**
Requested by : _____
Company Name : _____
Address : _____
City, State and Zip : _____

**RGA Number** _____
Date: _____
Contact: _____
Phone Number: _____
Fax Number: _____

| Qty | HOMEnhancements Item Number | Invoice or PO Number | Reason for Return | **CODE (see below 1-6)** |
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**ADDITIONAL NOTES**

**CODES**

***1. Defective***
***2. Shipped Wrong***
***3.Ordered Wrong***
***4. Customer Cancelled***
***5. Overstock***
***6. Misc***

**HOMEnhancements warrants all product sold hereunder, to be free from defect in manufacturing, under normal and proper storage, installation and use, for a period of one year from date of ship date. Damage to product related to moisture, humidity or prolonged exposure to extreme temperatures may not be warranted.**

**IF A REPLACEMENT IS NEEDED, PLEASE FAX IN OR E-MAIL A NEW P.O. orders@sunwayfan.com**

**TERMS AND CONDITIONS**

1. No material may be returned without an RGA number, Invoice number or Purchase Order number.
2. All merchandise will be subject to our HOMEnhancements inspection.
3. Merchandise must be returned in its original packaging.
4. Credit cannot be deducted from payment before credit memo is issued.
5. Verified defective item will be credited at 100% of the purchase price.
6. Material may not be accepted for return after 12 months from invoiced date.
7. If item is field destroyed we may request a picture to show damaged/defective item.
8. Warranty replacements does not cover the cost of removal or re-install of any HOMEnhancements product.
9. All returned items are subject to a 20% restock fee.

**HOMEnhancements AUTHORIZATION:** _____

Revised 03/28/2019